

| ServiceType                       | ProductGroup |
|-----------------------------------|--------------|
| WA Exchange Line                  | ISDN2        |
| WA Exchange Line (connection)     | ISDN2        |
| WA Exchange Line                  | ISDN30       |
| WA Exchange Line (connection)     | ISDN30       |
| WA Exchange Line                  | MULTI        |
| WA Exchange Line (connection)     | MULTI        |
| WA Exchange Line                  | PSTN         |
| WA Exchange Line (connection)     | PSTN         |
| WLR OBMC Timescale                | PSTN         |
| SLG Credit - WLR2                 | PSTN         |
| SLG Credit - WLR2                 | MULTI        |
| SLG Credit - WLR2                 | ISDN2        |
| SLG Credit - WLR2                 | ISDN30       |
| WA OBMC Excess Construction       | PSTN         |
| WA OBMC Excess Construction       | MULTI        |
| WA OBMC Excess Construction       | ISDN2        |
| WA OBMC Excess Construction       | ISDN30       |
| WA PSTN Fixed to mobile           | PSTN         |
| WA ISDN2 Fixed to mobile          | ISDN2        |
| WA ISDN30 Fixed to mobile         | ISDN30       |
| WA PSTN Fixed to mobile           | MULTI        |
| WA PSTN International             | PSTN         |
| WA ISDN2 International            | ISDN2        |
| WA ISDN30 International           | ISDN30       |
| WA PSTN International             | MULTI        |
| WA PSTN Local geographic          | PSTN         |
| WA ISDN2 Local geographic         | ISDN2        |
| WA ISDN30 Local geographic        | ISDN30       |
| WA PSTN Local geographic          | MULTI        |
| WA PSTN National geographic       | PSTN         |
| WA ISDN2 National geographic      | ISDN2        |
| WA ISDN30 National geographic     | ISDN30       |
| WA PSTN National geographic       | MULTI        |
| WA PSTN National non-geographic   | PSTN         |
| WA ISDN2 National non-geographic  | ISDN2        |
| WA ISDN30 National non-geographic | ISDN30       |
| WA PSTN National non-geographic   | MULTI        |
| WA PSTN Other/New Services        | PSTN         |
| WA ISDN2 Other/New Services       | ISDN2        |
| WA ISDN30 Other/New Services      | ISDN30       |
| WA PSTN Other/New Services        | MULTI        |
| WA PSTN PRS (Valuecall)           | PSTN         |
| WA ISDN2 PRS (Valuecall)          | ISDN2        |
| WA ISDN30 PRS (Valuecall)         | ISDN30       |
| WA PSTN PRS (Valuecall)           | MULTI        |
| WA PSTN CallReturn Pay Per Use    | PSTN         |
| WA ISDN2 CallReturn Pay Per Use   | ISDN2        |
| WA ISDN30 CallReturn Pay Per Use  | ISDN30       |
| WA PSTN CallReturn Pay Per Use    | MULTI        |
| WA PSTN DQ services               | PSTN         |

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|--------------------------------------|--------|
| WA ISDN2 DQ services                 | ISDN2  |
| WA ISDN30 DQ services                | ISDN30 |
| WA PSTN DQ services                  | MULTI  |
| WA PSTN Personal Numbering Srvcs     | PSTN   |
| WA ISDN2 Personal Numbering Srvcs    | ISDN2  |
| WA ISDN30 Personal Numbering Srvcs   | ISDN30 |
| WA PSTN Personal Numbering Srvcs     | MULTI  |
| WA PSTN Reminder Call Pay Per Use    | PSTN   |
| WA ISDN2 Reminder Call Pay Per Use   | ISDN2  |
| WA ISDN30 Reminder Call Pay Per Use  | ISDN30 |
| WA PSTN Reminder Call Pay Per Use    | MULTI  |
| WA PSTN Reverse Charge call          | PSTN   |
| WA ISDN2 Reverse Charge call         | ISDN2  |
| WA ISDN30 Reverse Charge call        | ISDN30 |
| WA PSTN Reverse Charge call          | MULTI  |
| WA PSTN Ring Back Pay Per Use        | PSTN   |
| WA ISDN2 Ring Back Pay Per Use       | ISDN2  |
| WA ISDN30 Ring Back Pay Per Use      | ISDN30 |
| WA PSTN Ring Back Pay Per Use        | MULTI  |
| WLR PSTN Reverse Charge call         | PSTN   |
| WLR ISDN2 Reverse Charge call        | PSTN   |
| WLR ISDN30 Reverse Charge call       | PSTN   |
| WLR PSTN Fixed to mobile             | PSTN   |
| WLR ISDN2 Fixed to mobile            | PSTN   |
| WLR ISDN30 Fixed to mobile           | PSTN   |
| WLR PSTN International               | PSTN   |
| WLR ISDN2 International              | PSTN   |
| WLR ISDN30 International             | PSTN   |
| WLR PSTN Local geographic            | PSTN   |
| WLR ISDN2 Local geographic           | PSTN   |
| WLR ISDN30 Local geographic          | PSTN   |
| WLR PSTN National geographic         | PSTN   |
| WLR ISDN2 National geographic        | PSTN   |
| WLR ISDN30 National geographic       | PSTN   |
| WLR PSTN National non-geographic     | PSTN   |
| WLR ISDN2 National non-geographic    | PSTN   |
| WLR ISDN30 National non-geographic   | PSTN   |
| WLR PSTN Other/New Services          | PSTN   |
| WLR ISDN2 Other/New Services         | PSTN   |
| WLR ISDN30 Other/New Services        | PSTN   |
| WLR PSTN PRS (Valuecall)             | PSTN   |
| WLR ISDN2 PRS (Valuecall)            | PSTN   |
| WLR ISDN30 PRS (Valuecall)           | PSTN   |
| WLR PSTN CallReturn Pay Per Use      | PSTN   |
| WLR ISDN2 CallReturn Pay Per Use     | PSTN   |
| WLR ISDN30 CallReturn Pay Per Use    | PSTN   |
| WLR PSTN DQ services                 | PSTN   |
| WLR ISDN2 DQ services                | PSTN   |
| WLR ISDN30 DQ services               | PSTN   |
| WLR PSTN Personal Numbering Srvcs    | PSTN   |
| WLR ISDN2 Personal Numbering Srvcs   | PSTN   |
| WLR ISDN30 Personal Numbering Srvcs  | PSTN   |
| WLR PSTN Reminder Call Pay Per Use   | PSTN   |
| WLR ISDN2 Reminder Call Pay Per Use  | PSTN   |
| WLR ISDN30 Reminder Call Pay Per Use | PSTN   |
| WLR PSTN Ring Back Pay Per Use       | PSTN   |

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| WLR ISDN2 Ring Back Pay Per Use         | PSTN   |
| WLR ISDN30 Ring Back Pay Per Use        | PSTN   |
| WA OBMC Timescale                       | PSTN   |
| WA PSTN Local non-geographic            | ISDN2  |
| WA PSTN Local non-geographic            | MULTI  |
| WA ISDN30 Local non-geographic          | ISDN30 |
| WA PSTN International mobile            | PSTN   |
| WA PSTN Local non-geographic            | PSTN   |
| Additional Phonebook                    | ISDN30 |
| Additional Phonebook                    | PSTN   |
| Additional Phonebook                    | MULTI  |
| Additional Phonebook                    | ISDN2  |
| Block Terminal 92A plus visit charge.   | PSTN   |
| Block Terminal 92A plus visit charge.   | MULTI  |
| Change of Divert Number Charge          | MULTI  |
| Change of Divert Number Charge          | PSTN   |
| Engineering Visit Charge                | ISDN30 |
| Engineering Visit Charge                | ISDN2  |
| Engineering Visit Charge                | MULTI  |
| Engineering Visit Charge                | PSTN   |
| Excess Construction Charge              | ISDN30 |
| Excess Construction Charge              | MULTI  |
| Excess Construction Charge              | PSTN   |
| Excess Construction Charge              | ISDN2  |
| Internal Shift - Business               | MULTI  |
| Internal Shift - Business               | PSTN   |
| Internal Shift - Channel                | ISDN2  |
| Internal Shift - Residential            | PSTN   |
| Internal Shift - Residential            | MULTI  |
| ISDN2 DDI Planning Charge               | ISDN2  |
| ISDN2 Per Line Renumber Charge          | ISDN2  |
| ISDN2 Per Occasion Renumber Charge      | ISDN2  |
| ISDN30 DDI Planning Charge              | ISDN30 |
| ISDN30 Reconfig Charge (<=15 Channels)  | ISDN30 |
| ISDN30 Reconfig Charge (16-30 Channels) | ISDN30 |
| ISDN30 Reconfig Charge (31-60 Channels) | ISDN30 |
| ISDN30 Reconfig Charge (60< Channels)   | ISDN30 |
| Nuisance Calls Service Charge           | MULTI  |
| Nuisance Calls Service Charge           | PSTN   |
| Number Selection Charge                 | ISDN2  |
| Number Selection Charge                 | ISDN30 |
| Number Selection Charge                 | MULTI  |
| Number Selection Charge                 | PSTN   |
| PREVAIL FOR                             | ISDN30 |
| PRE-VAL FOR                             | ISDN30 |
| Renumber Charge                         | MULTI  |
| Renumber Charge                         | PSTN   |
| Timescale Related Charge                | ISDN2  |
| Timescale Related Charge                | ISDN30 |
| Timescale Related Charge                | MULTI  |
| Timescale Related Charge                | PSTN   |
| Visit Weekdays                          | ISDN2  |
| Visit Weekdays                          | ISDN30 |
| Visit Weekdays                          | MULTI  |
| Visit Weekdays                          | PSTN   |
| WLR Changes reqd to order and re-issued | PSTN   |

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|----------------------------|--------|
| ISDN30 Cancellation Charge | ISDN30 |
| Refund                     | PSTN   |
| Rental                     | PSTN   |
| Advanced Rental            | PSTN   |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN30 |
| Rental                     | ISDN30 |
| Advanced Rental            | ISDN30 |
| Refund                     | MULTI  |
| Rental                     | MULTI  |
| Advanced Rental            | MULTI  |
| Refund                     | PSTN   |
| Rental                     | PSTN   |
| Advanced Rental            | PSTN   |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN30 |
| Rental                     | ISDN30 |
| Advanced Rental            | ISDN30 |
| Refund                     | PSTN   |
| Rental                     | PSTN   |
| Advanced Rental            | PSTN   |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Refund                     | ISDN2  |
| Rental                     | ISDN2  |
| Advanced Rental            | ISDN2  |
| Connection                 | MULTI  |
| Connection                 | PSTN   |
| Refund                     | MULTI  |
| Rental                     | MULTI  |
| Advanced Rental            | MULTI  |
| Refund                     | PSTN   |
| Rental                     | PSTN   |
| Advanced Rental            | PSTN   |
| Refund                     | MULTI  |
| Rental                     | MULTI  |
| Advanced Rental            | MULTI  |
| Refund                     | PSTN   |
| Rental                     | PSTN   |
| Advanced Rental            | PSTN   |
| Connection                 | MULTI  |
| Connection                 | MULTI  |
| Connection                 | MULTI  |
| Refund                     | MULTI  |
| Rental                     | MULTI  |



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|-----------------|--------|
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | ISDN30 |
| Connection      | MULTI  |
| Connection      | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |

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|-----------------|--------|
| Connection      | ISDN2  |
| Connection      | ISDN30 |
| Connection      | ISDN2  |
| Increase        | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | ISDN30 |
| Increase        | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | ISDN30 |
| Connection      | MULTI  |
| Connection      | PSTN   |
| Connection      | MULTI  |
| Connection      | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Connection      | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |

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| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | PSTN   |
| Refund          | ISDN2  |





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| Connection      | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Connection      | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Connection      | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Connection      | ISDN30 |
| Connection      | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Connection      | ISDN30 |
| Connection      | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | ISDN2  |

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| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Connection      | MULTI  |
| Connection      | MULTI  |
| Connection      | MULTI  |
| Connection      | MULTI  |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | PSTN   |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |

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| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | MULTI  |
| Connection      | PSTN   |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | ISDN2  |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Connection      | ISDN30 |
| Refund          | ISDN30 |
| Rental          | ISDN30 |
| Advanced Rental | ISDN30 |
| Connection      | MULTI  |
| Refund          | MULTI  |
| Rental          | MULTI  |
| Advanced Rental | MULTI  |
| Connection      | PSTN   |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Refund          | ISDN2  |
| Rental          | ISDN2  |
| Advanced Rental | ISDN2  |
| Refund          | PSTN   |
| Rental          | PSTN   |
| Advanced Rental | PSTN   |
| Connection      | MULTI  |
| Refund          | MULTI  |



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| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Connection      | MULTI |
| Refund          | MULTI |
| Rental          | MULTI |
| Advanced Rental | MULTI |
| Connection      | PSTN  |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | ISDN2 |
| Rental          | ISDN2 |
| Advanced Rental | ISDN2 |
| Connection      | ISDN2 |
| Connection      | MULTI |
| Connection      | PSTN  |
| Connection      | PSTN  |
| Refund          | MULTI |
| Rental          | MULTI |
| Advanced Rental | MULTI |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | MULTI |
| Rental          | MULTI |
| Advanced Rental | MULTI |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Connection      | PSTN  |
| Connection      | PSTN  |
| Connection      | PSTN  |
| Connection      | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | PSTN  |
| Connection      | PSTN  |
| Connection      | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
| Refund          | PSTN  |
| Rental          | PSTN  |
| Advanced Rental | PSTN  |
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| Refund                                   | PSTN |
| Connection                               | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Refund                                   | PSTN |
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| Advanced Rental                          | PSTN |
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| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Refund                                   | PSTN |
| WLR I2e Abortive Visit                   | PSTN |
| WLR I2e Abortive Visit Assurance         | PSTN |
| Connection                               | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Refund                                   | PSTN |
| Refund                                   | PSTN |
| WLR I2e Change reqd to order / reissued  | PSTN |
| WLR I2e Customer no longer requires      | PSTN |
| WLR I2e Customer reqs different product  | PSTN |
| WLR I2e Date Change cust missed appt     | PSTN |
| WLR I2e DDI Planning Charges             | PSTN |
| WLR I2e Excess Construction Charge       | PSTN |
| WLR I2e NTE Removal Charge               | PSTN |
| WLR I2e Number Selection Charge          | PSTN |
| WLR I2e Order cancelled by issuing CP    | PSTN |
| WLR I2e Renumber Charge Per Number       | PSTN |
| WLR I2e Renumber Charge Per Occasion     | PSTN |
| WLR I2e Shift Call Out Charge            | PSTN |
| WLR I2e Shift Charge                     | PSTN |
| WLR I2e Supp TRC Chgs Sat / Other        | PSTN |
| WLR I2e Supp TRC Chgs Sun / B/Holiday    | PSTN |
| WLR I2e Supp Visit Chgs Sat / Other      | PSTN |
| WLR I2e Supp Visit Chgs Sun / B/Holiday  | PSTN |
| WLR I2e Survey Charges                   | PSTN |
| Connection                               | PSTN |
| Connection                               | PSTN |
| WLR I2e TRC Block Terminal 92A           | PSTN |
| WLR I2e TRC Broadband Front Plate        | PSTN |
| WLR I2e TRC Broadband Micro Filter       | PSTN |
| WLR I2e TRC Data Extension Kit For BB    | PSTN |
| WLR I2e TRC Material Internal            | PSTN |
| WLR I2e TRC Material Overhead            | PSTN |
| WLR I2e TRC NTE8 Used For ISDN2          | PSTN |
| WLR I2e TRC Saturday / Others            | PSTN |
| WLR I2e TRC Saturday / Others Assurance  | PSTN |
| WLR I2e TRC Sun / Bank Holiday Assurance | PSTN |
| WLR I2e TRC Sunday / Bank Holiday        | PSTN |
| WLR I2e TRC Weekdays                     | PSTN |
| WLR I2e TRC Weekdays Assurance           | PSTN |
| WLR I2e Visit Sat / Others Assurance     | PSTN |
| WLR I2e Visit Saturday / Others          | PSTN |
| WLR I2e Visit Sun / B/Holiday Assurance  | PSTN |



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| Advanced Rental | PSTN |
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| Advanced Rental                         | PSTN |
| Refund                                  | PSTN |
| Connection                              | PSTN |
| WLR I30 Abortive Visit Charges          | PSTN |
| WLR I30 Abortive Visit Saturday         | PSTN |
| WLR I30 Abortive Visit Sun / B/Holiday  | PSTN |
| WLR I30 Abortive Visit Weekdays         | PSTN |
| WLR I30 Change reqd to order / reissued | PSTN |
| WLR I30 Consult Tech Charges            | PSTN |
| WLR I30 Coop Visit Charges              | PSTN |
| WLR I30 Customer no longer requires     | PSTN |
| WLR I30 Customer reqs different product | PSTN |
| WLR I30 Date Change cust missed appt    | PSTN |
| WLR I30 DDI Planning Charges            | PSTN |
| WLR I30 Engineer Visit Charges          | PSTN |
| WLR I30 Excess Construction Charge      | PSTN |
| WLR I30 Issued as incorrect product     | PSTN |
| WLR I30 Issued in Error                 | PSTN |
| WLR I30 OOH Supp Chgs Sat / Other       | PSTN |
| WLR I30 OOH Supp Chgs Sun / B/Holiday   | PSTN |
| WLR I30 Order cancelled by issuing CP   | PSTN |
| WLR I30 Reconfig Chrgs 0-15 Channels    | PSTN |
| WLR I30 Reconfig Chrgs 16-30 Channels   | PSTN |
| WLR I30 Reconfig Chrgs 31-60 Channels   | PSTN |
| WLR I30 Reconfig Chrgs 61 and over      | PSTN |
| WLR I30 Supp Chrgs Short Duration Lines | PSTN |
| WLR I30 Supp Visit Chgs Sat / Other     | PSTN |
| WLR I30 Supp Visit Chgs Sun / B/Holiday | PSTN |
| WLR I30 Survey Charges                  | PSTN |
| Connection                              | PSTN |



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| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Rental                                   | PSTN |
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| Refund                                   | PSTN |
| WLR Abortive Visit                       | PSTN |
| WLR Block Terminal 92A charge            | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Refund                                   | PSTN |
| Refund                                   | PSTN |
| Refund                                   | PSTN |
| WLR Complex Ship Supplement              | PSTN |
| WLR Conversion Hardwired Socket          | PSTN |
| WLR Customer no longer requires          | PSTN |
| WLR Customer requires different product  | PSTN |
| WLR Date Change: customer missed appt    | PSTN |
| WLR Diversity Charge (ARL)               | PSTN |
| WLR Excess Construction Charge           | PSTN |
| WLR Expedite Repair Prompt care <=24 hrs | PSTN |
| WLR Expedite Repair Prompt care 25-30 hr | PSTN |
| WLR Expedite Repair Prompt care 31-35 hr | PSTN |
| WLR Expedite Repair Std care <=24 hrs    | PSTN |
| WLR Expedite Repair Std care 25-30 hrs   | PSTN |
| WLR Expedite Repair Std care 31-35 hrs   | PSTN |
| WLR Extension as Additional              | PSTN |
| WLR Extension with new                   | PSTN |
| WLR External Shift Basic Line            | PSTN |
| WLR External Shift Premium Line          | PSTN |
| WLR Intermittent Fault Cancel Charge     | PSTN |
| WLR Intermittent Fault Charge            | PSTN |
| Rental                                   | PSTN |
| Advanced Rental                          | PSTN |
| Refund                                   | PSTN |
| WLR Internal Shift Premium Line          | PSTN |
| WLR NSP Survey                           | PSTN |
| WLR Nuisance Call Service                | PSTN |

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| WLR Number Selection                     | PSTN   |
| WLR OOH Supp Chrgs Saturday & others     | PSTN   |
| WLR OOH Supp Chrgs Sunday & Bank Holiday | PSTN   |
| WLR Order cancelled by the issuing CP    | PSTN   |
| WLR Renumber Charge                      | PSTN   |
| WLR Site Supplement                      | PSTN   |
| WLR Site Survey                          | PSTN   |
| WLR Survey Charge                        | PSTN   |
| WLR Takeover Misc Adjustment             | PSTN   |
| WLR TRC Block Terminal 92A               | PSTN   |
| WLR TRC Broadband Front Plate            | PSTN   |
| WLR TRC Broadband Micro Filter           | PSTN   |
| WLR TRC Data Extension Kit For BB        | PSTN   |
| WLR TRC Material Internal                | PSTN   |
| WLR TRC Material Overhead                | PSTN   |
| WLR TRC NTE8 Used For ISDN2              | PSTN   |
| WLR TRC Saturday/Others Assurance        | PSTN   |
| WLR TRC Saturday/Others Fulfilment       | PSTN   |
| WLR TRC Sunday / B/H Fulfilment          | PSTN   |
| WLR TRC Sunday B/H Assurance             | PSTN   |
| WLR TRC Weekdays Assurance               | PSTN   |
| WLR TRC Weekdays Fulfilment              | PSTN   |
| WLR Visit Charge                         | PSTN   |
| WLR Visit Saturday/Others Assurance      | PSTN   |
| WLR Visit Sunday / B/H Assurance         | PSTN   |
| WLR Visit Sunday / B/H Fulfilment        | PSTN   |
| WLR Visit Weekdays Assurance             | PSTN   |
| WLR Visit Weekdays Fulfilment            | PSTN   |
| Rental                                   | PSTN   |
| Advanced Rental                          | PSTN   |
| Rental                                   | PSTN   |
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| Rental                                   | PSTN   |
| Advanced Rental                          | PSTN   |
| Rental                                   | PSTN   |
| Advanced Rental                          | PSTN   |
| SLG Credit - WLR3                        | PSTN   |
| SLG Credit - WLR3                        | MULTI  |
| SLG Credit - WLR3                        | ISDN2  |
| SLG Credit - WLR3                        | ISDN30 |
| WA Auxiliary Line (connection)           | MULTI  |
| WA Auxiliary Line Rental                 | MULTI  |
| WA Incoming Calls Barred                 | PSTN   |
| WA OBMC Timescale                        | MULTI  |
| WA RT15x                                 | ISDN2  |
| WA RT15x                                 | PSTN   |

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| WA Wholesale 1571                     | PSTN   |
| TRC Material Internal                 | MULTI  |
| TRC Material Internal                 | PSTN   |
| TRC Material Overhead                 | MULTI  |
| TRC Material Overhead                 | PSTN   |
| TRC Saturday/Others Assurance         | MULTI  |
| TRC Saturday/Others Assurance         | PSTN   |
| TRC Sunday B/H Assurance              | PSTN   |
| TRC Weekdays Assurance                | PSTN   |
| TRC Weekdays Assurance                | MULTI  |
| TRC Weekdays Fulfilment               | PSTN   |
| Visit Saturday/Others Assurance       | PSTN   |
| Visit Saturday/Others Assurance       | MULTI  |
| Visit Sunday / B/H Assurance          | PSTN   |
| Visit Weekdays Assurance              | PSTN   |
| Visit Weekdays Assurance              | MULTI  |
| Visit Weekdays Fulfilment             | PSTN   |
| WLR Issued as incorrect product       | PSTN   |
| WLR Issued in Error                   | PSTN   |
| Connection                            | MULTI  |
| Connection                            | PSTN   |
| Rental                                | PSTN   |
| Advanced Rental                       | PSTN   |
| Refund                                | PSTN   |
| Rental                                | PSTN   |
| Advanced Rental                       | PSTN   |
| Refund                                | PSTN   |
| Rental                                | MULTI  |
| Advanced Rental                       | MULTI  |
| Refund                                | MULTI  |
| Rental                                | PSTN   |
| Advanced Rental                       | PSTN   |
| Refund                                | PSTN   |
| Refund                                | PSTN   |
| Rental                                | ISDN30 |
| Advanced Rental                       | ISDN30 |
| Refund                                | ISDN30 |
| Rental                                | ISDN30 |
| Advanced Rental                       | ISDN30 |
| Refund                                | ISDN30 |
| Rental                                | ISDN2  |
| Advanced Rental                       | ISDN2  |
| Refund                                | ISDN2  |
| Rental                                | PSTN   |
| Rental                                | PSTN   |
| Advanced Rental                       | PSTN   |
| Connection                            | PSTN   |
| Internal Shift - Business             | ISDN2  |
| ISDN2 TRC Material Internal           | ISDN2  |
| ISDN2 TRC Material Overhead           | ISDN2  |
| ISDN2 TRC Saturday/Others Assurance   | ISDN2  |
| ISDN2 TRC Weekdays Assurance          | ISDN2  |
| ISDN2 TRC Weekdays Assurance          | ISDN2  |
| ISDN2 Visit Saturday/Others Assurance | ISDN2  |
| ISDN2 Visit Sunday / B/H Assurance    | ISDN2  |
| ISDN2 Visit Weekdays Assurance        | ISDN2  |

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| ISDN2 Visit Weekdays Assurance           | ISDN2  |
| Nuisance Calls Service Charge            | ISDN2  |
| Nuisance Calls Service Charge            | ISDN30 |
| REBATE FOR INCORRECT PREVAIL CHARGES     | ISDN30 |
| TRC NTE8 Used For ISDN2                  | PSTN   |
| TRC Saturday/Others Fulfilment           | PSTN   |
| TRC Saturday/Others Assurance            | MULTI  |
| TRC Saturday/Others Assurance            | PSTN   |
| TRC Sunday B/H Assurance                 | PSTN   |
| TRC Weekdays Fulfilment                  | MULTI  |
| TRC Weekdays Assurance                   | MULTI  |
| TRC Weekdays Assurance                   | PSTN   |
| TRC Weekdays Fulfilment                  | PSTN   |
| Visit Saturday/Others Fulfilment         | PSTN   |
| Visit Sunday / B/H Assurance             | PSTN   |
| Visit Weekdays Fulfilment                | MULTI  |
| Visit Weekdays Assurance                 | MULTI  |
| Visit Weekdays Assurance                 | PSTN   |
| Visit Weekdays Fulfilment                | PSTN   |
| WLR Expedite Repair Level1 care <=24 hrs | PSTN   |
| WLR I2e Issued in Error                  | PSTN   |
| WLR I2e Temporary Call Divert Assurance  | PSTN   |
| WLR I30 Temporary Call Divert Assurance  | PSTN   |
| ABORT VISIT                              | PSTN   |
| ABORT VISIT                              | MULTI  |
| ABORT VISIT                              | ISDN2  |
| ABORT VISIT                              | ISDN30 |
| Expedite Care Level1To2 Charge           | PSTN   |
| Expedite Care Level1To3 Charge           | PSTN   |
| Expedite Care Level1To4 Charge           | PSTN   |
| Expedite Care Level2To3 Charge           | PSTN   |
| Expedite Care Level2To4 Charge           | PSTN   |
| Expedite Care Level3To4 Charge           | PSTN   |
| Expedite Care Level2To3 Charge           | MULTI  |
| Expedite Care Level2To4 Charge           | MULTI  |
| Expedite Care Level3To4 Charge           | MULTI  |
| Expedite Care Level2To3 Charge           | ISDN2  |
| Expedite Care Level2To4 Charge           | ISDN2  |
| Expedite Care Level3To4 Charge           | ISDN2  |
| Expedite Care Level2To3 Charge           | ISDN30 |
| Expedite Care Level2To4 Charge           | ISDN30 |
| Expedite Care Level3To4 Charge           | ISDN30 |
| WLR Expedite Care Level1To2 Charge       | PSTN   |
| WLR Expedite Care Level1To3 Charge       | PSTN   |
| WLR Expedite Care Level1To4 Charge       | PSTN   |
| WLR Expedite Care Level2To3 Charge       | PSTN   |
| WLR Expedite Care Level2To4 Charge       | PSTN   |
| WLR Expedite Care Level3To4 Charge       | PSTN   |
| WLR I2e Expedite Care Level2To3 Charge   | PSTN   |
| WLR I2e Expedite Care Level2To4 Charge   | PSTN   |
| WLR I2e Expedite Care Level3To4 Charge   | PSTN   |
| WLR I30 Expedite Care Level2To3 Charge   | PSTN   |
| WLR I30 Expedite Care Level2To4 Charge   | PSTN   |
| WLR I30 Expedite Care Level3To4 Charge   | PSTN   |
| Rental                                   | PSTN   |
| Advance Rental                           | PSTN   |

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| Refund                           | PSTN   |
| Rental                           | PSTN   |
| Advance Rental                   | PSTN   |
| Refund                           | PSTN   |
| Rental                           | PSTN   |
| Advance Rental                   | PSTN   |
| Refund                           | PSTN   |
| Rental                           | PSTN   |
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| Advance Rental                   | PSTN   |
| Refund                           | PSTN   |
| Rental                           | PSTN   |
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| Rental                           | PSTN   |
| Advance Rental                   | PSTN   |
| Refund                           | PSTN   |
| Rental                           | ISDN30 |
| Advanced Rental                  | ISDN30 |
| Refund                           | ISDN30 |
| Rental                           | MULTI  |
| Advanced Rental                  | MULTI  |
| Refund                           | MULTI  |
| Rental                           | MULTI  |
| Advanced Rental                  | MULTI  |
| Refund                           | MULTI  |
| Rental                           | MULTI  |
| Advanced Rental                  | MULTI  |
| Refund                           | MULTI  |
| Rental                           | ISDN30 |
| Advanced Rental                  | ISDN30 |
| Refund                           | ISDN30 |
| Rental                           | ISDN30 |
| Advanced Rental                  | ISDN30 |
| Refund                           | ISDN30 |
| Res LEV1 Sat AM Assurance        | PSTN   |
| Expedite Care Level1 To 2 Charge | MULTI  |



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| Connection                               | PSTN   |
| Connection                               | MULTI  |
| Connection                               | ISDN2  |
| ISDN2 VISIT Weekdays Fulfilment          | ISDN2  |
| ISDN2 TRC WeekDays Fulfilment            | ISDN2  |
| Connection                               | ISDN2  |
| Rental                                   | ISDN30 |
| Advanced Rental                          | ISDN30 |
| Refund                                   | ISDN30 |
| Connection                               | ISDN2  |
| Connection                               | MULTI  |
| Connection                               | PSTN   |
| ISDN2 Expedite Care Level 2TO 3 Charge   | ISDN2  |
| Connection                               | PSTN   |
| Rental                                   | ISDN2  |
| Advanced Rental                          | ISDN2  |
| Refund                                   | ISDN2  |
| Rental                                   | ISDN30 |
| Advanced Rental                          | ISDN30 |
| Refund                                   | ISDN30 |
| Connection                               | MULTI  |
| Connection                               | ISDN30 |
| Connection                               | ISDN2  |
| Connection                               | PSTN   |
| Connection                               | MULTI  |
| WLR Visit Normal Workdays FulFilment     | PSTN   |
| Bus Sat AM Fulfilment                    | PSTN   |
| Bus Sat PM Fulfilment                    | PSTN   |
| Connection                               | ISDN30 |
| Res Lev1 Mon-Fri EM Assurance            | PSTN   |
| Res Lev1 Sat PM Assurance                | PSTN   |
| ISDN2 TRC Weekdays Fulfilment            | ISDN2  |
| ISDN2 Visit Weekdays Fulfilment          | ISDN2  |
| ISDN2 Expedite Care Level2To3 Charge     | ISDN2  |
| Add Aux line - Transfer-Conv from Res    | MULTI  |
| Connection                               | MULTI  |
| WLR RID Change charge                    | PSTN   |
| WLR Visit Normal Workdays Assurance      | PSTN   |
| WLR Basic Lev1 Sat AM Assurance          | PSTN   |
| WLR Basic Lev1 Sat PM Flex App AVC       | PSTN   |
| WLR Expedite Repair Level1 care 31-35hrs | PSTN   |
| WLR I30 Abortive Visit Normal Workdays   | PSTN   |
| WLR I30 TRC Normal Workdays OOH          | PSTN   |
| WLR I30 Visit Normal Workdays OOH        | PSTN   |
| WLR Prem Flex App Amend                  | PSTN   |
| WLR Raw Call Data                        | PSTN   |
| WA and DCA SMS Usage Adj                 | PSTN   |
| WA ISDN2 Fixed to mobile                 | PSTN   |
| WA ISDN2 Local geographic                | PSTN   |
| WA ISDN2 National geographic             | PSTN   |
| WA ISDN2 Other/New Services              | PSTN   |
| WA ISDN30 DQ services                    | PSTN   |
| WA ISDN30 Fixed to mobile                | PSTN   |
| WA ISDN30 International mobile           | PSTN   |
| WA ISDN30 Local geographic               | PSTN   |
| WA ISDN30 Local non-geographic           | PSTN   |

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| WA ISDN30 National geographic            | PSTN   |
| WA ISDN30 National non-geographic        | PSTN   |
| WA ISDN30 Other/New Services             | PSTN   |
| WA ISDN30 Personal Numbering Srvcs       | PSTN   |
| WA ISDN30 PRS (Valuecall)                | PSTN   |
| WLR ISDN30 International mobile          | PSTN   |
| WLR PSTN International mobile            | PSTN   |
| WA ISDN30 Paging services                | ISDN30 |
| WA PSTN Local geographic                 | ISDN2  |
| WA PSTN Local geographic                 | ISDN30 |
| WA PSTN National geographic              | ISDN30 |
| WLR ISDN30 International mobile          | PSTN   |
| WLR PSTN International mobile            | PSTN   |
| Res Sat PM Fulfilment                    | PSTN   |
| WLR Basic Lev1 Sat AM Flex App AVC       | PSTN   |
| WLR Basic Lev1 Sat AM FlexApp Cancel     | PSTN   |
| WLR Basic Lev1 Sat PM FlexApp Cancel     | PSTN   |
| WLR Expedite Repair Level1 care 25-30hrs | PSTN   |
| WLR I2e Change of Presentation Number    | PSTN   |
| WLR I2e Visit Normal Workdays            | PSTN   |
| WLR I30 TRC Normal Workdays              | PSTN   |
| WLR TRC Normal Workdays Assurance        | PSTN   |
| Connection                               | ISDN30 |
| Connection                               | ISDN30 |
| Connection                               | MULTI  |
| Connection                               | PSTN   |
| Rental                                   | PSTN   |
| Advanced Rental                          | PSTN   |
| Refund                                   | PSTN   |
| WA PSTN Fixed to mobile                  | ISDN2  |
| WA PSTN Fixed to mobile                  | ISDN30 |
| WLR Basic Lev1 Sat PM Assurance          | PSTN   |
| Connection                               | ISDN2  |
| Rental                                   | PSTN   |
| Advanced Rental                          | PSTN   |
| Refund                                   | PSTN   |
| Rental                                   | MULTI  |
| Advanced Rental                          | MULTI  |
| Refund                                   | MULTI  |
| Connection                               | MULTI  |
| Bus Lev2 Mon-Fri EV Assurance            | PSTN   |
| Bus Sat AM Fulfilment                    | MULTI  |
| Expedite Care Level1To2 Charge           | MULTI  |
| Increase                                 | MULTI  |
| Rental                                   | ISDN2  |
| Advance Rental                           | ISDN2  |
| Refund                                   | ISDN2  |
| Rental                                   | ISDN2  |
| Advanced Rental                          | ISDN2  |
| Refund                                   | PSTN   |
| Rental                                   | MULTI  |
| TRC Sunday / B/H Fulfilment              | PSTN   |
| Visit Sunday / B/H Assurance             | MULTI  |
| Visit Weekdays Fulfilment                | MULTI  |
| Increase                                 | PSTN   |
| Connection                               | PSTN   |

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Unpredictable - Charged at Cost

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Unpredictable - Charged at Cost

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